

TRAVEL WITH TRUST™

OUR COVID-19 PROTOCOLS

The health and safety of our guests, our staff, and the communities we visit are—and always have been—Iconic’s top priorities. That’s why we’ve developed Travel with Trust™. Born out of tireless research, consultation with health experts, and creative reimagining of how we do even the simplest things, these COVID-19 protocols are designed to allow us to continue to provide transformative experiences to travelers in a vastly changed world.

Travel with Trust™ is also our commitment to our clients. The protocols listed below are dynamic; they will continue to evolve along with changing guidance from trusted public health sources. What will remain unchanged is our commitment to provide travelers with the safest possible experience and the most flexible booking and cancellation terms.



CONSCIENTIOUS TRIP DESIGN

- Destinations that allow guests to drive (or take direct flights) to trip start.
- Destinations within close proximity of high quality health facilities.
- Accommodations selected for strength of COVID-19 protocols and ability to maintain social distance.
- Outdoor-focused itineraries that enable natural social distancing.



ONGOING MONITORING

- Ongoing monitoring of local cases, travel restrictions, and local public health policies (including quarantine requirements, restrictions on internal movement and/or gatherings, mask orders, etc.).
- Ability to adjust itinerary in case of localized outbreaks or travel restrictions.
- Flexibility to postpone departures if conditions become unsafe.



PRE-DEPARTURE MEASURES

- Provide travel insurance guidance to all travelers.
- Distribute COVID-19 health questionnaire prior to departure.
- Recommend 14 days of social distancing prior to travel.
- Provide information on currently available diagnostic and antibody testing.
- Provide tips for staying safe while traveling to trip start.
- Distribute travel readiness kits to travelers.



INFECTION CONTROL MEASURES

- Iconic Trip Leader thoroughly trained on Infection Control Measures.
- Traveler Wellness Kit provided to all travelers upon arrival (masks, hand sanitizer, gloves, wipes, etc.).
- Rapid-response testing recommended to travelers upon arrival (where available).
- Social distancing at meals, in vehicles, or any other trip-related gatherings.
- Mandatory mask usage by Iconic Trip Leader when in vehicles or indoors and when handling food.
- Regular disinfection of equipment, including trip vehicles, gear, and personal items.



COMMUNITY CARE: PROTECTING THE PLACES WE VISIT

- Inclusion of local stakeholders in itinerary design and potential adjustments/reroutes.
- Monitor community cases, local guidelines, restrictions and requirements to ensure group size, mask protocols, and itinerary activities are compliant.
- Where feasible and beneficial, limit unnecessary contact between travelers and communities visited.



IN CASE OF ILLNESS

- Prompt isolation of anyone with COVID-19 symptoms (particularly fever).
- Testing and arrangement for medical care when necessary.
- Isolation and close monitoring of anyone with whom an affected person came into contact.
- Assistance with changes to travel plans should an illness lead to trip interruption.



BOOK WITH TRUST

Flexible cancellation policy for peace of mind. Trip deposit fully refundable up to 120 days prior to departure. Final trip payment not due until 60 days prior to departure.